Time & Labor Management Implementation Support

If your company is in the process of implementing Enterprise eTIME, RCM Technologies can add value by serving as your internal project lead while transferring their expertise to your staff. Not only will this reduce project risk, but it benefits your organization by recognizing a faster ROI since this liaison role quickens the implementation cycle. As a preferred ADP partner with over 700 ADP engagements, RCM has the experience to help you manage your TLM solution through the implementation process.

RCM Support

RCM helps facilitate communication to your organization at key milestones during the implementation, helping to ensure that the Enterprise eTIME is culturally accepted within the organization.

Methodology

RCM methodology concentrates on reducing risk by leveraging and supporting the delivered ADP project methodology while educating the client on experienced-based best practices throughout the implementation cycle. Our role is to provide guidance and direction, as well as hands-on participation throughout the project phases. The success of this implementation approach depends on the participation of the appropriate client staff throughout the life cycle of the project.

Resource options

RCM can provide support in all aspects of your eTIME project.

Core Implementation Support

- Account Coordination - Phase 1
- Application Configuration – Phase 1
- Data Migration Support – Phase 2
- Testing Support - Phase 3
- Manager/Employee Training – Phase 3
- Go-Live Production Support – Phase 4

Extended Core Support

- Advanced Scheduler
- Leave Management
- Advanced Reporting

Services

- Account Coordination – RCM works with the client and the ADP TLM Team to provide guidance on work rules and pay policies (HR and PR related), facilitate issue resolution and assure that client takeaways are understood and completed to minimize project re-work.

- Application Configuration - RCM serves as the liaison between the ADP and the client to ensure that the client expectations are delivered properly to the Implementation Consultant.

- Employee Data Migration Support – assistance in the design of the data conversion strategy and assistance in executing the data migration.

- Testing Support – assistance in designing and executing unit, system and parallel testing.

- Manager Training – On site customized administrative training on your TLM system as it relates to their process flow.

- Go-Live Production Support – RCM provides functional support for the first live payroll once the population is in production.